## **Technicolor Router – Disabling SIP ALG**

• Browse to the default IP of the router (if it does not work, add **:8443** at the end of it)

technicolor	
Sign in admin Cancel Sign in	

• This will prompt a login screen to appear, the default username and password will both be **admin**.



• On the main Dashboard screen, add **/?debug=1** to the URL, this will add more options to the screen.

Gateway: 192.168.1.1 Netmask: 255.255.255.0	WiFi Devices Connected	<ul> <li>DMZ Disabled</li> <li>DynDNS Disabled</li> <li>0 Port Forwarding Rules</li> <li>0 UPnP Rules</li> </ul>	Firewali Level. Normai
Diagnostics	Assistance	Management o	IP Extras
5 🔇 N 80	Disabled	User Management Log Viewer	2 Routes 0 DNS Servers
CWMP COP	System Extras	NAT Helpers	xDSL Config
Disabled     ACS URL : http://nld-acs.com/     Periodic : 43200	Syslog Disabled	8 Enabled Helpers	xDSL Enabled

• On this screen, click **NAT Helpers**. This will cause a pop-up window to appear.

NAT Helpers (ALG's)				
Enable	Name	Dest Port	Protocol	
	FTP	21	tcp	
01	SIP	5060	udp	
	ТЯТР	69	udp	
(m)	RISP	554	tcp	
<b>•••</b>	PTPF	1723	tcp	
<u>(m)</u>	AMANDA	10080	udp	
	SNMP	161	udp	
<b>(11)</b>	IRC	6667	tcp	
		Close		
	Disable	User Management	2 Routes 0 DNS Servers	

- On this window, turn off **SIP**.
- After disabling SIP, reboot the router for the setting to take effect.